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MUHAMMAD FIRDAUS ANG BIN MOHD AZHARI

Detail-oriented MERN Stack web developer with strong organizational skills, fast-paced work style, and a passion for contributing to team success. Continuously strive to be up-to-date with latest web development trends, actively seeking to expand skills, and committed to ongoing learning and adopting new technologies and programming languages.

# Skills

|  |  |
| --- | --- |
| * Ability to work cohesively as part of a team * Ability to adapt and work well under pressure in a fast-paced environment * Highly responsible & reliable * Strong interpersonal and problem-solving abilities * Attention to detail | * MongoDB * Express.js * React.js * Node.js |

# Experience

### may 2018 – current

## Deliver Rider / Grab, Singapore

* Delivering an average of 30 deliveries per day, covering a distance of 200km per day on a busy route.
* Maintaining a 95% on-time delivery rate, with 100% customer satisfaction rating from over 100 deliveries.
* Strictly adhering to traffic regulations and safety protocols, with a clean driving record and 0 violations or accidents on the job.
* Resolved an average of 18 customer concerns per day through excellent problem-solving and communication skills, resulting in a 100% customer satisfaction rating.
* Demonstrated adaptability by adjusting delivery schedules and routes to accommodate changing circumstances.

### aug 2019 – aug 2021

## Fire & Rescue Specialist / SCDF, Singapore

* Maintain updated knowledge of safety guidelines, firefighting techniques and treatment protocols that results in faster and more effective emergency response.
* Maintained close contact with dispatch to receive and share information about current fires, equipment movements and incoming personnel.
* Act as a site leader as needed to supervise activities of up to 6 responders.
* Inspected buildings for pre-fire plans, fire hazards, compliance with fire prevention ordinances and firefighting provision as prevention is better than cure
* Responded to emergency medical calls to perform lifesaving procedures and other emergency medical services.
* Evaluated situation at emergency sites to determine and execute most effective methods for saving life and property.
* Educated public and community members on fire safety and prevention methods to provide life-saving techniques.
* Assist with equipment maintenance and upkeep.
* Conducted thorough tests and inspections of gear, equipment and tools.
* Worked for 24 hour shifts and responded to on-call situation as needed.

### Nov 2015 – feb 2016

## Technician / C.M.D. Services, Singapore

* Applied strong mathematical knowledge and used various math applications.
* Set up and performed test activities.
* Conducted tests of components and systems to evaluate performance and identify concerns.
* Maintained quality assurance and customer satisfaction objectives.
* Enhanced manufacturing processes, reduced waste and enhanced quality.
* Did Air System Testing in Micron, making sure the pressure is suitable for unit operations to work and distribute pressure evenly.

# Education

### dec 2019

## COC Web Developer / Zero to Mastery, Online

## Diploma in Fire Safety Manager / Civil Defence Academy, Singapore

### may 2019

## Diploma in Chemical Engineering / Singapore Polytechnic, Singapore